

Roll A Shade® guarantees all products manufactured in our facility to be free from defects due to workmanship or materials. We are so confident about our quality and dependability that we guarantee our cable guide system hardware with a 5 year warranty, our motors with a 5 year limited warranty and our printed shades with a 3 year warranty against fading. Interior window shade fabrics are guaranteed for 10 years and exterior fabrics are guaranteed for a 5 years. Installations performed by Roll A Shade® are under warranty for 1 year after completion.

This guarantee does not apply to damage to exterior shades due to high winds from extreme weather conditions, any roller shade or parts which fail due to abuse, accident, theft, alterations, improper use or installation, or gradual color fading.

For claims covered by the guarantee, Roll A Shade® will replace or repair any product found to be defective as a result of faulty workmanship or materials. Shipping charges, trip charges and labor costs for measuring and installation and/or removal of old or current products are excluded.

Roll A Shade's warranty is designed to ensure a thoroughly satisfying experience with your window treatment product.

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