



ZIPSHADE WARRANTY

Roll A Shade® guarantees all products manufactured in our facility to be free from defects due to workmanship or materials. We are so confident about our quality and dependability that there is a 7 year guarantee on the ZipShade technology. This insures that the zip remains in the side guides and that there is maximum bonding of the zip to the fabric. There is a 5 year warranty on all motors, motorized parts, and controls, including automation controls. For all aluminum elements, there is a 10 year warranty for color stability and a 5 year warranty on the gloss of the coated profiles. Digitally printed shades are guaranteed with a 3 year warranty against fading. Interior window shade fabrics are guaranteed for 10 years and exterior fabrics are guaranteed for a 5 years. Installations performed by Roll A Shade® are under warranty for 1 year after completion.

There is a 1 year warranty guaranteeing the clarity and view through of clear vinyl windows. There is a 2 year warranty guaranteeing that the construction and integrity of the clear vinyl window stays intact.

This guarantee does not apply to damage to exterior shades due to high winds from extreme weather conditions, any roller shade or parts which fail due to abuse, accident, theft, alterations, improper use or installation, or gradual color fading.

For claims covered by the guarantee, Roll A Shade® will replace or repair any product found to be defective as a result of faulty workmanship or materials. Shipping charges, trip charges and labor costs for measuring and installation and/or removal of old or current products are excluded.

Roll A Shade's warranty is designed
to ensure a thoroughly satisfying experience with your
window treatment product.

HQ & WEST COAST MANUFACTURING

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CANADIAN SALES & ENGINEERING

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EAST COAST MANUFACTURING

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ROLL A SHADE